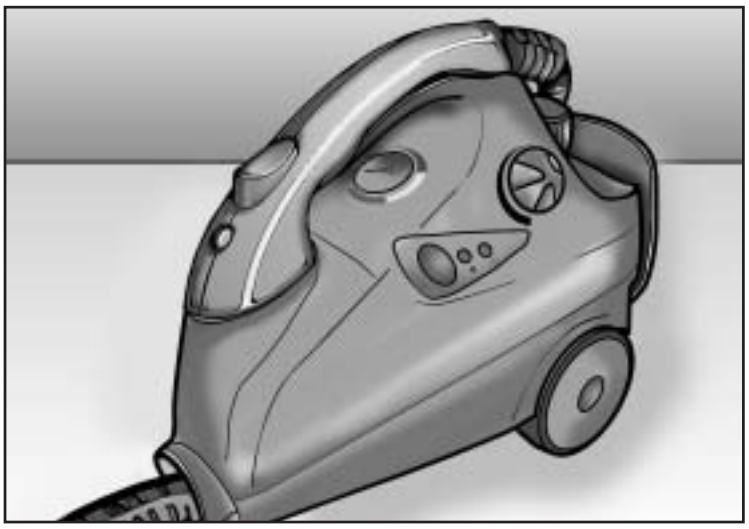
Electrolux

Enviro Multi Steamer Plus

Household Type

Steam Cleaner
Owner's Guide
Z382 Series



IMPORTANT

For service, spares or any advice in the UK, please contact Electrolux Customer Care on 08706 055 055. For service, spares or any advice in other locations, please refer to your local telephone directory for your nearest Electrolux Service Agent.

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FIG. A

FIG. B

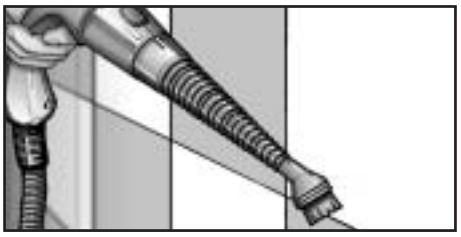


FIG. C

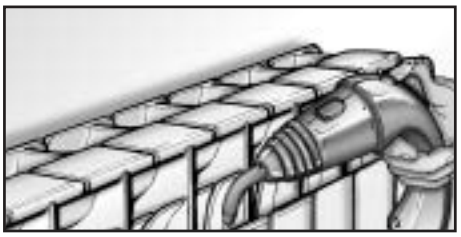


FIG. D

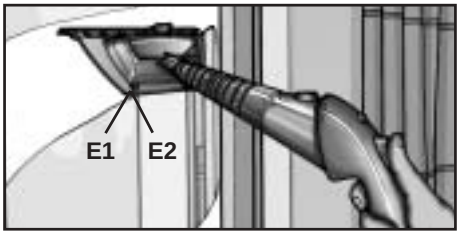


FIG. E

FIG. F

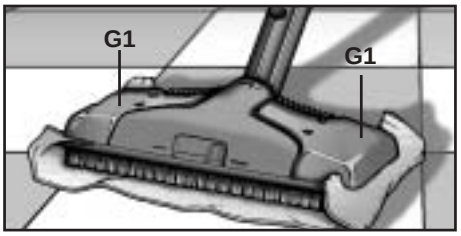


FIG. G

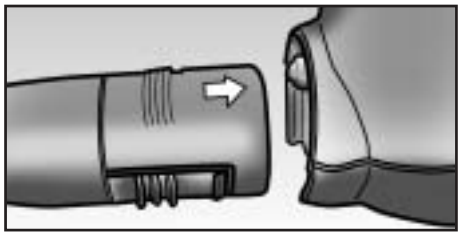


FIG. H

FIG. I

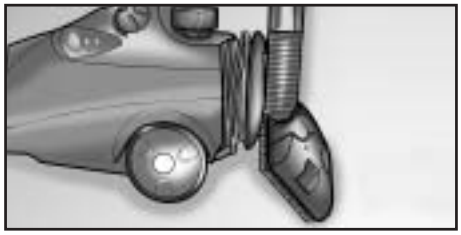


FIG. L

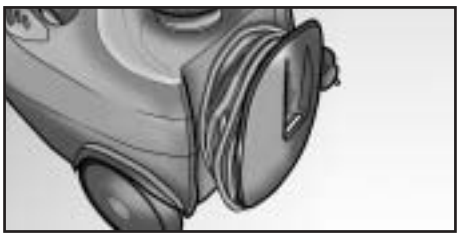


FIG. M

FIG. N

IMPORTANT WARNINGS

Read these instructions carefully:

- The cleaner is equipped with a temperature-limiting thermostat, a manually-reset thermostat and a safety filler cap. Construction complies with EU regulations on domestic appliances.
- Before connecting the appliance to the power supply, ensure that the voltage shown on the rating plate matches the local supply voltage.
- Always connect the cleaner to an earthed socket.
- Never leave the cleaner unattended while it is connected to the power supply.
- Never direct the steam jet towards people, animals or devices that contain electrical parts (e.g. the inside of an oven).
- Do not immerse the cleaner in water or other liquids.
- Always turn off the appliance by operating switch (5) and unplug it before replenishing.
- Keep the cleaner out of the reach of children.
- To avoid damaging the appliance or making it unsafe, never introduce descalers, detergents, aromatic or alcoholic products into the boiler tank.
- **Caution: danger of burns**. Do not touch the hot surfaces during use. Allow the accessories to cool down before changing them.
- Warning: Follow these steps before unscrewing filler cap (2):
  - Turn off the cleaner by operating switch (5).
  - Unplug the appliance.
  - Slowly start to unscrew the filler cap, wait a few seconds, then screw it off completely.
- When first using the appliance or after a long pause, pour the water into a container.
- Do not use the appliance if it is damaged. To avoid all risks, any repairs – (including the replacement of the power cord) – must be carried out by an Electrolux authorized service engineer.
- Before using the appliance, ensure that the objects, surfaces and fabrics to be cleaned are resistant to or compatible with the high temperature of the steam.
  In particular, follow the directions provided by the manufacturer and carry out a test on a hidden part or a sample before using the appliance on terracotta floors, wooden surfaces or delicate fabrics such as silk and velvet.
- The cleaner has been designed for domestic, not industrial use.
- The appliance complies with Electromagnetic Compatibility Directive 89/336/EEC.
- DO NOT OPEN THE SAFETY CAP (2) WHILE THE APPLIANCE IS BEING USED.

PLEASE SAVE THESE INSTRUCTIONS

BEFORE YOU START

CHECK THE VOLTAGE

First check the voltage shown on the data plate (see rear view) to make sure that the cleaner is of the correct voltage for your electricity supply. If it is not, do not use the cleaner but refer back to your dealer.

CONNECTING TO YOUR ELECTRICITY SUPPLY (For UK residents only)

Permanently connected to the cleaner is a mains supply (2-core) cable fitted with a non-rewirable plug incorporating a 13A fuse.

In the event of the fuse requiring replacement the fuse cover should be removed using a small screwdriver. The old fuse **MUST** be replaced by a 13A ASTA approved BS1362 fuse or a BSI approved fuse. The cover must be replaced before the plug is used again. In the event of loss of the fuse cover, replacements can be obtained from your Electrolux retailer and must be of the same colour as indicated by the coloured insert on the base of the plug.

If difficulty is experienced in obtaining a replacement, contact an Electrolux Service Agent or phone 08706 055055.

In no circumstances must the plug be used without a correct fuse cover fitted.

If the plug that is fitted to your appliance is not suitable for your socket outlet, it must be cut off and the appropriate plug fitted. Remove the fuse from the cut off plug.

The cut off plug should then be disposed of to prevent the hazard of shocks in case it should be plugged into a 13 amp socket in another part of your home.

The wires in the mains cable of this appliance are coloured in accordance with the following code: **Blue: Neutral. Brown: Live.**

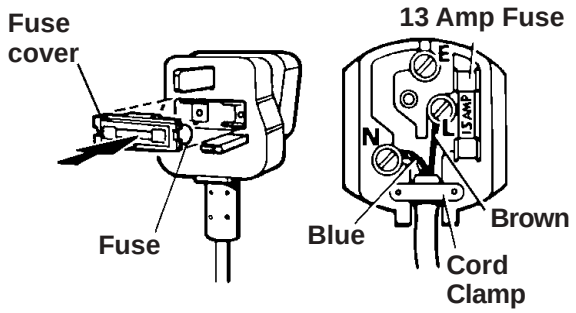
As the colours of the wires in the mains cable of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured blue must be connected to the terminal which is marked with the letter N or coloured black.

The wire which is coloured brown must be connected to the terminal which is marked with the letter L or coloured red.

If using a three-pin plug, do not make any connection to the terminal marked with the letter E or by the earth symbol or coloured green or green-and-yellow. This cleaner is double insulated and no earth connection is necessary.

It is in your interest to ensure that the plug is correctly attached to the mains cable. In case of doubt, have it done by a qualified electrician, as Electrolux cannot regard the repair of faults on the plug connection as a service that can be given free of charge under the terms of the guarantee.



SERVICE

Should you require service on your Electrolux cleaner, please telephone Electrolux Customer Care on 08706 055055 if you reside in the UK, otherwise contact your nearest Service Agent.

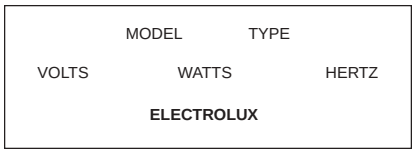
Important - in the event of the mains supply cable of this steam cleaner requiring replacement, we recommend that this be carried out by an Electrolux authorised service engineer.

Spares

New cloths can be obtained from Authorised Electrolux Dealers and electrical retailers. If difficulty is experienced in obtaining spares please call us on 08706 055055 if you reside in the UK, otherwise contact your nearest Service Agent.

Rating Plate

The model and type are indicated on the rating plate located on the under side of the cleaner. For prompt and complete service information, always refer to these numbers when inquiring about service.



Model & Type No. _____

Main Features of the Electrolux Enviro Multi Steamer Plus

Thank you for purchasing your new Electrolux Enviro Multi Steamer Plus steam cleaner.

This product achieves a high degree of hygienic and degreasing power on many surfaces. It turns water into steam in just a few minutes, so when contact is made with surfaces, dirt and grime is removed.

Since the Electrolux Enviro Multi Steamer Plus steam cleaner uses the active power of steam without the use of detergents or soap, it is environmentally friendly.

Surfaces that can be cleaned with the Electrolux Enviro Multi Steamer Plus include: sealed hard floors, upholstery, sealed grout, bathroom and kitchen tiles, sinks, stove tops, removable exhaust filters over stoves, windows and mirrors.

The fabric tool may be used to steam wrinkles out of clothing, curtains, etc. **CAUTION: Do not direct steam at the body**

The Enviro Multi Steamer Plus is equipped with a high performance steam iron. The high quantity of steam generated by the boiler assists in reducing the amount of time spent ironing and the temperature can be regulated to suit all types of fabrics. Ironing is faster and easier, even with the driest and toughest of fabrics.

Other Advantages of the Electrolux Enviro Multi Steamer Plus

The Electrolux Enviro Multi Steamer Plus steam cleaner can kill dust mites and some types of bacteria, such as salmonella and E-coli when used as directed.

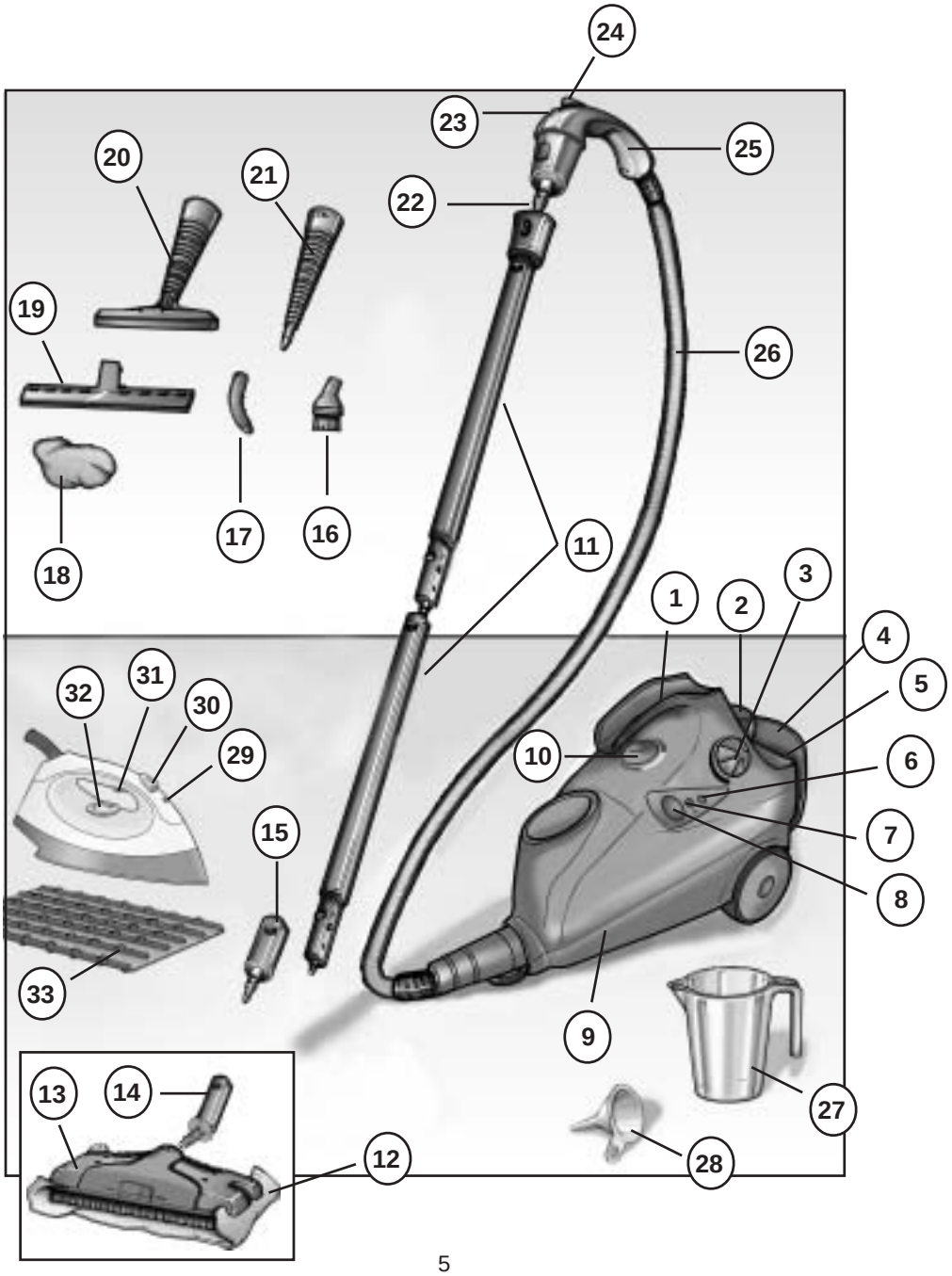
To disinfect a specific area, position the steam cleaner over the area, not more than 2.5 cm away and slowly move across the surface. This allows the surface under the steam cleaner to reach approximately 77°C . Use this procedure to disinfect surfaces in: the bathroom, kitchen, pillows and bedding, pet sleeping quarters, etc.

Description of the Electrolux Multi Steamer Plus

1. Handle
2. Safety cap
3. Steam regulation knob
4. Cable winder cavity
5. Power supply cable
6. Amber indicator light (steam ready)
7. Green indicator light (power on)
8. ON/OFF switch
9. Appliance body
10. Steam gauge
11. Extension tubes
12. Floor cloth
13. Floor brush
14. Elbow
15. Glass cleaner connector
16. Round brush (1 brass, 1 plastic)
17. Angled nozzle
18. Microfibre cloth for fabric
19. Glass wiper
20. Fabric brush
21. Extension spout
22. Gun nozzle
23. Safety slider
24. Steam supply button
25. Gun
26. Detachable flexible tube
27. Measuring jug
28. Funnel

Iron:

29. Temperature control light
30. Steam button lock
31. Steam button
32. Thermostat knob
33. Iron rest



INSTRUCTIONS FOR USE:

Filling the boiler tank before use
Before unscrewing the tank cap, always ensure that the cleaner is switched off and disconnected from the power supply. Unscrew safety cap (2) and, using funnel (28), **POUR INTO THE TANK TWO MEASURES (27) OF WATER TO THE LEVEL OF 500cc (FIG. A).** Screw safety cap (2) back on again.

Turning on the appliance
To turn on the appliance, insert the power cord plug into an electrical socket and press ON/OFF switch (8); green indicator (7) and amber indicator (6) will come on. As soon as amber indicator (3) goes out, the appliance is ready for use. Press button (24) to supply steam. To prevent steam from being accidentally supplied, move the safety slider (23) to the •• position.
When using the steam cleaner for the first time and to prevent water forming inside the tube, keep the gun higher than cleaner body (9). In any case, both when first using the cleaner and every time it is left unused for a few minutes, press steam supply button (24) and discharge any water that has formed in hose (26) into a container. Then, as soon as the cleaner begins supplying steam only, direct the steam jet towards the floor and press steam supply button (22) at least two or three times.
The Enviro Multi Steamer Plus is equipped with a steam regulation knob (3) which allows the quantity of steam to be adjusted.
Reduce the steam pressure by rotating the knob to the right for cleaning textiles or delicate surfaces. Turn it to the left for full power when cleaning stubborn grease, grime or fat from hard surfaces

Fitting accessories

Detachable flexible tube:
Insert the plug end of the flexible tube (26) into the socket of the appliance body (9), taking care that the arrow is to the top, as shown in figure H.

Extension spout:
Insert the extension spout (21) by pushing it into the fixed section of the gun and aligning the groove in the spout with the line on the gun. Align the spout groove with the line on the gun, then rotate the spout 90 degrees (clockwise) in the direction of the arrow until it locks into place (fig. B).

Round brush and angled nozzle:
Both accessories can be fitted to the extension spout (fig. C) or the gun nozzle (fig. D).

Fabric brush with cloth and glass wiper:
The fabric brush (20) can be attached to gun nozzle (22). The brush can be fitted with glass wiper (19). Insert wiper side hooks (E1) into brush tabs (E2) and join the two parts together (fig. E). The brush can also be fitted with a microfibre cloth cover (18) for cleaning fabrics, sofas and mattresses (fig. F).
The microfibre cloth cover is woven from an extremely compact fibre (100 times finer than a human hair) which permits the fibre to penetrate deep into surfaces in the home, picking up and eliminating every trace of dirt and grease, without the need for detergents. Ensure that the tube is empty of all water before steam cleaning fabrics, sofas, etc.

Extension tubes:
To extend the reach of the appliance, gun nozzle (22) can be fitted with extension tubes (11) and glass cleaner connector (15). Other accessories can then be attached depending on the work to be done.

Floor brush :

This accessory is used with the extension tubes (11), and is provided with a floor cloth (12). Insert the elbow inside the hole of the floor nozzle, paying attention to line up the reference symbol on the elbow and on the floor nozzle as shown in the picture.Press the elbow up to run, turn of 90¡ and connect the whole item to the extension tubes.

To attach the cloth, rest the brush on it and then pull the cloth projections one by one under retaining springs (G1) as shown in fig. G.

Iron:

Safety measures

- Do not immerse the appliance in water.
- The iron must be used by an adult.
- Keep the iron out of the reach of children.
- Do not leave the iron unattended.
- Always disconnect the iron's connecting plug from the machine and the machine's power supply plug when not in use.
- During use, rest the iron on the iron rest (33) provided.
- Do not use the iron if any breakage or malfunction is noted. Contact Electrolux Customer Care on 08706 055 055 for all maintenance operations, including replacement of the inter-connecting cable.

Instructions for using the iron:

- Insert the connector plug of the iron into the socket of the machine (as shown in figure H).**PLEASE NOTE THAT AS SOON AS CONNECTION IS MADE AND THE MACHINE IS PLUGGED IN AT THE MAINS, THE IRON WILL START TO GET HOT, AS FOR DRY IRONING USE.** Plug the power supply cable into the mains and operate switch (8) to iron with steam. If you wish to iron without steam, do not switch on the boiler.
- Set the temperature thermostat knob (32) according to the type of fabric to be ironed.
- IMPORTANT! When it is necessary to iron articles made from different types of fabric, divide them into groups and start by ironing those which require the lowest temperature.
- Thanks to the power of steam generated by the boiler, vertical steam ironing can be carried out on hanging items, for example, curtains. The functions of the iron include continuous steam and steam shot, which enable versatile steam ironing to suit different fabrics.
- To obtain a supply of steam it is only necessary to operate steam button located on the iron (31).
- N.B. At the start of each ironing session, it is possible that drops of water may come from the holes in the plate. This is due to the condensation of steam as it passes through the tube. To avoid this happening, just operate the steam button until the droplets stop being emitted, holding the iron well away from the articles to be ironed.
- At the end of a steam ironing session, it is possible to expel any steam remaining in the boiler by turning the steam regulation knob (3) anti-clockwise to the "MAX" position and continue pressing the switch on the iron until all the steam has been used up.
- N.B. Before putting the iron away after use, leave it to cool down completely.

Refilling the boiler while the iron is in use :

The product is equipped with a gauge (10) which indicates the amount of steam in the boiler.
The gauge arrow indicates the correct steam pressure inside the boiler.
When the arrow is in the **yellow segment**, the product is ready to issue steam at the correct pressure.
If the arrow is in the **blue segment**, the pressure is very low. This normally occurs in the first phase when the boiler is heating up, or when steam is being used intensively, i.e. when the product is being used for vertical steaming.
When the arrow indicates the **water droplet symbol** , the boiler should be refilled with water.
If the arrow appears in the **red segment** for a prolonged time, this may indicate a fault with the machine. It would be advisable to turn the machine off, remove the plug from the mains and ring Customer Care for assistance on 08706 055 055 (if you reside in the UK).
To refill the boiler, proceed as follows:
a) switch off the appliance by operating switch (8);
b) press button (24) to expel any residual steam;
c) remove the plug from the power socket;
d) slowly unscrew the safety cap (2) and wait a few seconds until no steam can be heard escaping before unscrewing the cap completely;
e) refill with water, adding it slowly at first to avoid puffs of steam.
f) screw the safety cap on again tightly;
g) plug the power supply cable in again;
h) press the ON/OFF switch (8).

CLEANING AND MAINTENANCE

Always unplug the appliance before performing any cleaning or servicing operation. Before storing or cleaning the appliance, allow it to cool down. To keep the appliance in full working order for many years, remember to rinse out the boiler inside once a month in order to remove the limescale deposits. Do not use vinegar or other decalcifiers.

AFTER USE

Wind the flexible tube hose (26) around the cleaner body (Fig N) and set safety slider (23) back to the lock position. Replace the gun on the handle provided. Or, leave the floor brush (13) and extension tubes (11) attached to the flexible tube (26) and store it like this by inserting the hook located on the back of the brush (13) in the hole provided behind the cable winder cavity, as shown in figure (L). Rewind the power cable and plug (5) into the into the cable winder cavity (fig. M).

IF YOU HAVE ANY FAULTS, QUESTIONS OR PROBLEMS, PLEASE CONTACT:
ELECTROLUX CUSTOMER CARE
TEL. 08706 055 055
FAX 01582 588380
E-MAIL: electrolux.floorcare@electrolux.co.uk

PROBLEM SOLVING

NOTE: Unplug the electrical cord before servicing.

PROBLEM	CAUSE	SOLUTION
Appliance won't start.	☑ Electric plug.	☐ Push plug securely into outlet. Verify power on light is illuminated. ☐ Try another outlet. ☐ Check circuit breaker.
Appliance spits water out of nozzle.	☑ Too much water in tank. Do not overfill. ☑ Water condensed in wand and the hose. ☑ Not fully preheated.	☐ Check the water level in the tank. ☐ Press steam delivery button and discharge any water that has formed in wand and hose into a container. As soon as the appliance is supplying steam only, direct steam jet towards the floor and press steam delivery button at least two or three times. ☐ Allow more time for water to heat up.
Water boils out of fill spout when adding water.	☑ Water tank too hot.	☐ Allow more time for cooling. ☐ Add water slowly. ☐ Use special funnel provided.
Accessories will not stay on.	☑ Not properly installed.	☐ Check for proper assembly. ☐ Review this guide for assembly instructions.
General questions.	☑ Assembly or related accessories.	☐ For service, spares and advice in the UK, please contact Electrolux Customer Care on 08706 055 055. For service, spares or any advice in other locations, please refer to your local telephone directory for your nearest Electrolux Service Agent.

GUARANTEE (for UK residents only)

This guarantee is in addition to your statutory and other legal rights.

This product is for household use only.

Electrolux products are carefully designed, manufactured, tested and inspected and, in consequence, we undertake to replace or repair any part found to be defective in material or workmanship, within one year of delivery to the original purchaser, free of charge. You may be required to take the product to your nearest service provider if the product requires attention during the first year.

There are certain conditions which may invalidate this guarantee:

a. It is dependent upon the appliance being correctly installed and used in accordance with the Company's instructions under normal domestic conditions within the United Kingdom or the Republic of Ireland.

b. Service at all times must be carried out by an Electrolux Service Representative or authorised agent.

c. The guarantee may be invalidated by unauthorised repair or modification of the appliance.

d. You may be charged by Electrolux if you call for an engineer to resolve a problem that we believe is covered in the instruction booklet.

The Company does not accept liability for defects arising from neglect, misuse or accident. This guarantee excludes such normal wearing parts as cloths and brushes as the life of these depends upon the amount and nature of use.

Proof of the date of purchase will be required before service under guarantee is provided. For further assistance call our customer care line on 08706 055 055.

Important:

For future reference we suggest you record the following details here, and keep the receipt with the handbook as proof of purchase.

Purchased from _____

Date purchased _____ Model no _____

Electrolux

LUTON, BEDFORDSHIRE, LU4 9QQ

Features of the Electrolux vacuum cleaner and accessories supplied with it are protected in Great Britain and abroad by Patents or Registered Designs.

This appliance conforms with the requirements of the amended E.E.C. directive No. 89/336/EEC relating to electromagnetic compatibility (EMC) CE.

Electrolux, may introduce modifications to their product from time to time, and consequently the details given in this booklet are subject to alteration without notice.

Cod.5095102000